



Penguin Computing on Demand (POD)[™] HPC as a Service

Fee Summary

1. Account Creation (\$995 – one time fee)
 - a. Initial account creation (4 user accounts).
 - b. Assistance setting up initial compute environment (10 hours of dedicated engineering support).
2. Option 1 - POD Corporate Account (\$2,500 per month)
 - a. Ongoing support with the software stack or other issues¹.
 - b. Customer Support Portal included.
 - c. On-demand access to job and billing summary information.
 - d. Includes 3000 core hours per month with 30-day rollover for unused core hours² – additional core hours are billed at \$0.35 per core hour.
 - e. Five data transfers (from disk drives) per month – FedEx fees charged separately.
 - f. Five (5) TB permanent disk storage. Additional permanent disk storage is charged at \$200/TB-month.
 - g. Free bandwidth in/out of POD up to 2TB per month – \$0.30 per each additional GB transferred.
 - h. One (1) Persistent Login Node (virtual machine)
3. Option 2 – “Pay As You Go”
 - a. Ongoing support with the software stack or other issues².
 - b. Customer Support Portal included.
 - c. On-demand access to job and billing summary information.
 - d. Core hours are billed at \$0.40 per core hour.
 - e. Data transfers (from disk drives) are charged at \$20 each per month – FedEx fees charged separately.
 - f. Permanent disk storage is charged at \$200/TB-month (data is moved to near line storage after 60 days of account inactivity).
 - g. Bandwidth in/out of POD is charged at \$0.30 per each GB transferred.
 - h. One (1) Persistent Login Node (virtual machine) charged at \$140/month, or
 - i. One (1) Dedicated Login Node (dedicated server) charged at \$200/month.
4. Support Options
 - a. Basic Support (included in Corporate Accounts and Pay As You Go) which includes installation and integration of customer application and supporting software, basic troubleshooting, access to a Customer Portal and assistance with the POD infrastructure.
 - b. Penguin Incident Packs (quantity 1 or 5) available for additional support requests. PIPs are charged \$350 per incident.

¹ Subject to maximum combined hours per month from account maintenance and support of 4 hours.

² Core hours included in the Corporate Account not used in any given month will rollover to the next month. Core hours that are rolled-over will expire at the end of the month.